

Wafiq Harris-Ashby

#3A Clover Crescent, Welches, Saint James, Barbados
wafiq.harris-ashby@outlook.com
+1 (246) 260-3622

PROFESSIONAL SUMMARY

Technology and Operations Leader with over 15 years of experience driving strategic technology initiatives, operational excellence, and business transformation across the Banking, Government, Retail, and Hospitality sectors. Proven track record leading cross-functional teams, delivering complex projects, and aligning technology investments with business objectives. Recognized for improving operational performance, strengthening security, managing risk, and delivering measurable results through strong leadership, stakeholder engagement, and disciplined execution.

KEY SKILLS

Leadership & Management

- Strategic Planning & Execution
- Project & Program Management
- Team Leadership & Development
- Stakeholder Engagement
- Vendor & Partner Management
- Operational Excellence
- Risk Management
- Change Management
- Budget & Resource Planning
- Customer Relationship Management

Project & Workflow Tools

- Project Management: MS Project, Planner, Jira
- Collaboration: Slack, Microsoft Teams
- Documentation: SharePoint, Google Workspace
- Methodologies: Agile, Scrum, Kanban, Hybrid

Business & Operational Improvement

- Process Optimization
- Governance & Compliance
- Business Continuity Planning
- KPI Development & Performance Tracking
- Organizational Development
- Service Delivery Management
- Continuous Improvement

Technology Leadership

- Cybersecurity Management
- Infrastructure & Network Management
- Enterprise Systems
- Cloud & Hybrid Solutions
- Data Protection & Information Security
- Technology Strategy
- Digital Transformation

EXPERIENCE

System Analyst, CIBC Caribbean, July 2025 – January 2026

Responsible for leading, planning, and analyzing complex business requirements and implementing technology enabled solutions to address multi-faceted business opportunities and challenges.

- Partnered with Deficiency Acceleration and Risk Remediation teams.
- Developed automated frameworks for risk analysis and reporting.
- Supported implementation of AIOps initiatives.
- Collaborated with stakeholders to improve operational efficiency.

IT Support Analyst, Bryden Stokes Ltd., September 2024 – March 2025

Reported to the Sector Head for IT and the CFO while providing Tier1 Support to 300-400 employees.

- Supported technology operations for 300-400 employees.
- Delivered training and guidance to improve technology adoption.
- Collaborated with business units to implement solutions.

General Manager, Point Solutions Inc., June 2017 – March 2024

Responsible for technical leadership, project management, security compliance, solution architecting and Tier4 support.

- Directed technology operations and strategic initiatives across multiple industries.
- Led a multidisciplinary team delivering infrastructure projects.
- Managed client relationships and technology strategy engagements.
- Oversaw project planning, resources, stakeholder communication, and execution.
- Led a project involving the launch of several KFC franchises in South America.
- Designed and implemented solutions supporting thousands of users across the region.

IT Consultant, Caribbean Institute for Meteorology and Hydrology, April 2010 – August 2016

Responsible for application development and database management; provided Tier1 support.

- Delivered technology consulting, application development, and systems administration services.
- Developed and maintained business-critical web applications and databases.
- Supported modernization and automation initiatives.

EDUCATION

Edinburg Napier University

BSc Computer Science

PROFESSIONAL CERTIFICATES

Strategic Leadership and Management Specialization

Managing Cybersecurity

Certified Information Systems Security Professional (CISSP)

Systems Security Certified Practitioner (SSCP)

IBM Cybersecurity Specialist

Cisco Ethical Hacker

Google Data Analytics

Portfolio: whashby.github.io **GitHub:** github.com/whashby

LinkedIn: www.linkedin.com/in/wafiq-harris-ashby

REFERENCES

1. Bryden Stokes Ltd.

Mr. Allan Haynes
Chief Financial Officer
Phone: (246) 431-2600

2. Caribbean Institute for Meteorology and Hydrology

Dr. David Farrell
Principal
Phone: (246) 425-1362

3. Sagicor Barbados

Mr. Louis Lynch
Systems Administrator
Phone: (246) 268-6042